



**bristol business college**

YOUR BEST BUSINESS DECISION

## **Real Leaders speak to their staff of Recovery rather than Recession!**

### **Inspirational Leadership & Performance Management**

At the heart of a recession only the determined and organised leaders will thrive and survive.

- Attitude
- Behaviour
- Communication & Effective Listening
- Creating a winning team
- Factors which cause managers to fail
- Performance management – obstacles, issues and benefits
- Monitoring and rating performance
- Feedback and coaching



© Randy Glasbergen.  
www.glasbergen.com

"They're special glasses that help you see yourself the way others see you!"

**For further info click:**

<http://www.bristolbusinesscollege.com/quickinforequest>

**Did you know your company is eligible for Training Funding of up to £1,000?**

**T: 0845 555 1030**